



# **Change Management**

5-Day Programme

#### Day 1

9:00 – 10:30 1st Session:
Part 1: Welcome, Introduction
Introduction of the trainer, the participants and their organizations
What is Change Management?
10:30 – 10:45 COFFEE BREAK
10:45 – 13:00 2nd Session:
Part 2: Analysis of organizational environment for Change Management purposes
LUNCH BREAK
Individual work: Video: Change Management Models

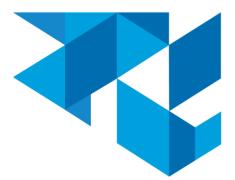
## Day 2

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9:00 – 10:30 1st Session:
Part 3: Types of organizational change
Principles of Change Management
10:30 – 10:45 COFFEE BREAK
10:45 – 13:00 2nd Session:
Part 4: Challenges of Change Management
LUNCH BREAK

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### Day 3

9:00 – 10:30 1st Session:
Part 5: Change Management process
Planning Change Management process
10:30 – 10:45 COFFEE BREAK
10:45 – 13:00 2nd Session:
Part 6: Managing change effectively
A manager's role in the change process
LUNCH BREAK

#### Day 4

## 9:00 - 10:30 1st Session:

Part 7: Tasks of human resource management in the process

Implementation of change process

10:30 - 10:45 COFFEE BREAK

10:45 - 13:00 2nd Session:

Part 8: Communication of Change Management

Organizational culture and changes

### LUNCH BREAK

Individual work: Video: 7 Strategies for Overcoming Resistance to Change

#### Day 5

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9:00 – 10:30 1st Session:

Part 9: Barriers to organizational change

Overcoming resistance to change

10:30 - 10:45 COFFEE BREAK

10:45 - 13:00 2nd Session:

Part 10: Course Review

Feedback and Closure

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