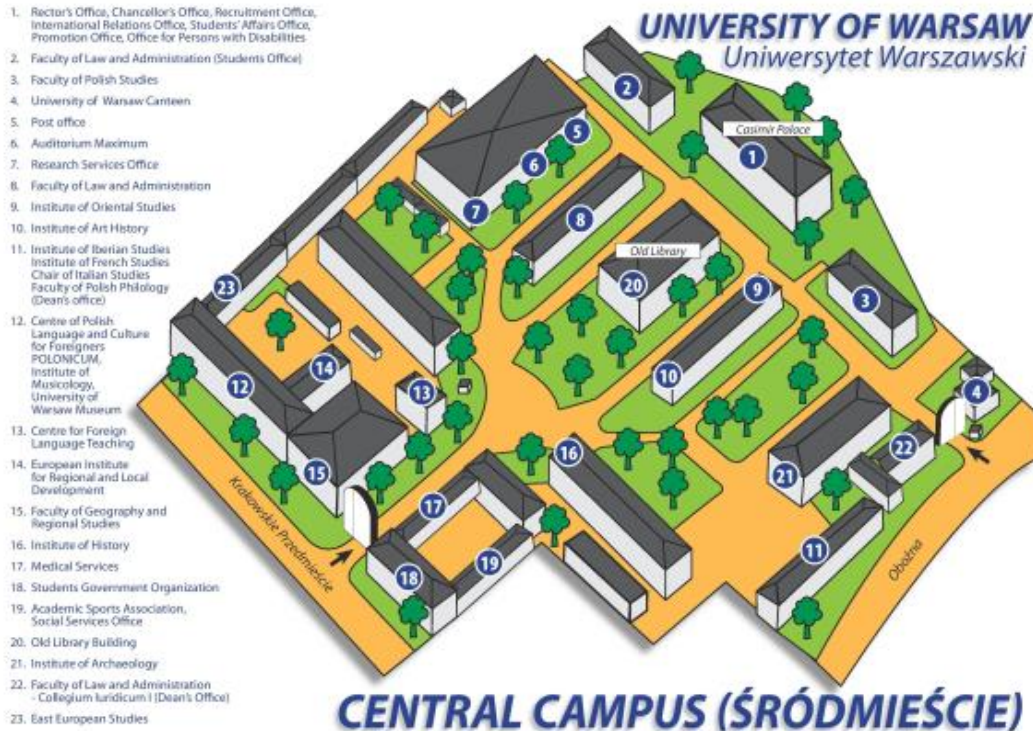




University of Warsaw (PL WARSZAW01)
International Staff Training Week
3 June – 7 June, 2019
Central Campus: Krakowskie Przedmieście 26/28, Warsaw



**CROSS-CULTURAL COMMUNICATION.
RESOLVING CONFLICTS IN AN INTERCULTURAL COMMUNITY**

DRAFT PROGRAMME

Monday, 3 June, venue: Rector Brudziński Hall, Casimir Palace, ground floor, right side

- | | |
|----------------------|---|
| 12.00 – 13.00 | Registration and welcome coffee |
| 13.00 – 13.30 | Opening session: welcome address, introduction to the University of Warsaw, IRO at a glance |
| 13.30 – 14.00 | Who is who: presentation of participants |
| 14.30 – 16.00 | Guided Campus Tour and University's Museum |
| 17.00 – 20.00 | Welcome dinner, venue: tbc |

Tuesday, 4 June, venue: tbc

- | | |
|---------------------|--|
| 9.00 – 11.00 | Resolving conflicts in an intercultural community – workshop, part 1:
Trainers: Prof. Ewa Gmurzyńska, Dr. Aleksandra Winiarska |
| | <ul style="list-style-type: none"> • Conflict – definition, sources and process • Cultural differences and communication |

- | | |
|----------------------|----------------------|
| 11.00 – 11.15 | Coffee/tea break |
| 11.15 – 13.15 | Workshop - continued |
| 13.15 – 14.00 | Lunch |
| 14.00 – 16.00 | Workshop – continued |

Wednesday, 5 June, venue: tbc

- 9.00 – 11.00** Workshop, part 2:
- Misunderstandings and conflicts in a multicultural setting
 - Possible strategies and resolutions
- 11.00 – 11.15** Coffee break
- 11.15 – 13.15** Workshop - continued
- 13.15 – 14.00** Lunch
- 14.00 – 16.00** Workshop - continued

Thursday, 6 June, venue: tbc

- 9.30 – 12.00** Workshop, part 3: Case studies
- 12.00 – 13.00** Closing Session: delivering certificates, evaluation of the training week
- 13.00 – 14.00** Visit to the International Relations Office / Individual meetings upon request

cultural program: tbc

Friday, 7 June

individual meetings at departments